

Switch to eStatements and eAdvices

Please note that effective 1 October 2020, HSBC will automatically switch most paper statements including advices to electronic statements and advices respectively.

Your eStatements will be provided as follows:

- ◆ **Through HSBC Personal Internet Banking.** You will receive an email notification when your statements are ready for viewing, or
- ◆ **By email.** You will receive an email with password protected statement as attachment to your email address as per our records.

Note:

eStatements will be available for: Savings and other accounts, Credit cards and Loans.

eAdvices will be sent by email in a password protected attachment to all customers, to the email address held with us. No eAdvice will be sent through Personal Internet Banking.

Through this digital and eco-friendly initiative, you will receive all your statements conveniently, online and on time wherever you are.

Get your eStatements online and on time

- ◆ [Register](#) to HSBC Personal Internet Banking using your ATM or Credit Card and opt for eStatement. You will receive an email notification once your eStatements are ready to be viewed and downloaded.
- ◆ If you are not registered to HSBC Personal Internet Banking, you may start receiving your statements by email provided your contact details with us are up-to-date. Please [update your email address](#) with us to ensure you receive your eStatements.

For any queries, please [contact us](#).

